

LEGAL NOTICE

In accordance with Articles 10 and 11 of Law 34/2002 of July 11th, Society's Information and Electronic Commerce Services is available to users and visitors legal information on the entity that owns the website located at the Internet address www.canroses.com.

WEBSITE HOLDER ADMINISTRATOR:

Corporate name: MYA MALLORCA, S.L. CIF: b57894859. Address: C/ JOSEP MARIA CUADRADO Nº 9 07100 SOLLER, BALEARES E-mail: info@canroses.com Phone number: 609978005, registered in the Commercial Registry of ISLAS BALEARES, Volume 2599, Folio33, Page 75496, Section 8. Activity: Hotel.

To use this website as a visitor or to register and access the services provided by www.canroses.com, you need to accept the following service terms.

A) The user accepts this service terms.

B) If the user does not accept the following terms, they will not be able to use this website, nor to Access the services provided by MYA MALLORCA, S.L.

CORRECT USE OF THE WEBSITE:

a) The present terms and conditions regulate the access and the use of this website www.canroses.com. The use of this website confers you the status of site user from the very moment that you access and start browsing this site, accessing any of its contents; from this very moment, the user expressly accepts the present general terms and conditions. Likewise, the user accepts the specific conditions applicable to the different services offered by the company through the web. From the moment of acceptance of these terms and conditions, the user commits to use this website and all its contents and services in accordance with the law, as well as the generally accepted rules of good practice and public order. Furthermore, the user agrees to act with the diligence corresponding to the nature of the services received through this website.

b) Through its website, MYA MALLORCA, S.L. grants users Access and usage of different information and services.

c) The website has free access for users. Users agree on using the webpage in accordance with the Law, with these conditions, with moral and rules of good practices generally accepted, and with public order.

d) Generally, for services and information access on the webpage there is no required subscription or user registration. However, MYA MALLORCA, S.L. makes a condition for some of their services user registration, or filling a form to collect certain data. Such registration will be done in the specific way that is indicated on the webpage or in the particular conditions that regulate such particular service.

e) From the moment these conditions are accepted, users agree on using the webpage www.canroses.com in accordance with the Law, with these conditions, with moral and rules of good practices generally accepted, and with public order, using the diligence that is required from the nature of the service that they are using through the webpage www.canroses.com.

MODIFICATIONS

The company has the right to modify unilaterally, anytime, and without previous notice these conditions. In that case, the new modifications will be published and announced in advance as much as possible. In any case, they have to change the web and its configuration unilaterally, anytime, and without previous notice.

THIRD PARTIES' LINKS

This Legal notice is only valid for the website and its contents owned by the company, and are not applicable to third parties' hyperlinks or websites accessible through the webpage. The company is not responsible for the content of any of the linked webpages, nor for any link included within a webpage accessible through the company's website.

INTELLECTUAL AND INDUSTRIAL PROPERTY.

The content of this webpage is exclusively owned by the company, and, for expository purposes, not limitative, the graphic design, source code, logos, texts, graphics, illustrations, photographs, and any other element that appears in the webpage. Likewise, any trade name, brands or distinctive signatures of any sort contained in the website are protected by the intellectual and industrial property law. It is the company who has the rights to exert their exploitation rights of such intellectual property, in any deemed way, and, especially, the rights of reproduction, distribution, and public communication. User is expressly forbidden from using without explicit consent any intellectual or industrial property from the website, not even partially, and/or their contents.

The company has the right to pursue legal action against any user that reproduces, distributes, commercializes, transforms, and, in general, any other sort of exploitation in any way, of all or part of the website contents that constitutes an infraction of their Intellectual and Industrial property rights.

NOTIFICATIONS

For these general conditions and terms, and for any required communication between the company and the user, the latter will contact the company sending an e-mail to info@canroses.com. The communications of the company to the user will be done with the data given by the latter in the process of registration in the webpage www.canroses.com. The user expressly accepts the company's e-mails as a valid procedure to communicate with them as long as is a communication regarding the webpage use and/or the provision of services offered there.

APPLICABLE LAW, JURISDICTION

The following terms are governed by the Spanish legislation, which will be applicable in anything not stated in this contract as a way of interpretation, validity, and execution. Both parts renounce expressly to any other jurisdiction and submit expressly to the Juries and Tribunals of Palma de Mallorca to solve any controversy that may happen in the interpretation or execution of this contractual conditions.

PRIVACY POLICY

HEADING INFORMATION ON THE PROCESSING OF PERSONAL DATA BELONGING CLIENTS, HOTEL BOOKINGS

In accordance with Art. 13 and 14 of the GDPR, you are provided with the following information: MANAGER: MYA MALLORCA, S.L., CIF: b57894859 Address: C/ JOSEP MARIA CUADRADO Nº 9, 07100, SOLLER, BALEARES, Tel.: 609978005 E-mail: INFO@CANROSES.COM. Data Protection Manager: <http://www.protecmir.com> / Email: protecmirlegal@protecmir.com. PURPOSE: At MYA MALLORCA, S.L. we process the information you provide us in order to provide you accommodation in our hotel and/or the services of our establishments, in addition to managing the sending of information and commercial research and invoicing thereof. We will develop a commercial profile based on the information provided in order to be able to offer you our services in accordance with your interests. No automated decisions will be made

based on this profile. The personal data provided will be retained for the duration of the commercial relationship and as long as no request has been received to delete the same by the interested party, for a duration of 5 years from the last time you contract and/or make any reservation. In any event, your personal data will be retained while they remain useful for the purpose indicated, and in any event for the legally established periods and for the time needed to address any possible liabilities resulting from said processing. AUTHENTICATION: The legal basis for the processing of your data is the execution of the contract by contracting accommodation in our hotel establishment and law 1/1992, amended by Organic Law 4/2015, of 30 March, on the Protection of Public Safety. The law on Information Society Services, 34/2002, Articles 20 and 21, for the sending of commercial offers electronically is applicable. While the prospective offer of services is based on the consent you are requested to provide, the withdrawal of this consent will not condition the contract for the purchase and/or provision of the service under any circumstances. The personal data must be provided, otherwise the hotel accommodation service and/or the requested offer cannot be provided. While the prospective offer of products and services is based on the consent you are requested to provide, the withdrawal of this consent will not condition the contract for the purchase of any product and/or service under any circumstances. RECIPIENTS: Data shall not be transferred to third parties, unless legally required. No data is expected to be transferred to third countries. No decisions will be made on the adequacy, guarantees, binding corporate standards or specific situations that apply. YOUR RIGHTS: Interested parties have the right to obtain access to their personal information, as well as to request that any inaccurate data be rectified or, where appropriate, to request the removal of said data when, among other reasons, the information is no longer needed for the purposes for which it was obtained. In certain circumstances, interested parties may request that the processing of their data be limited, in which case we will only retain it for the purpose of filing or defending complaints. Additionally, and for purposes related to their particular situation, interested parties may oppose the processing of their data, in which case their personal information will no longer be processed for those purposes to which they have stated their opposition. When technically possible, the interested party may request the portability of their data to another Data Controller. To exercise these rights, in accordance with current legislation, interested parties may write to the postal address of MYA MALLORCA, S.L., C/ JOSEP MARIA CUADRADO Nº 9, 007100, SOLLER, BALEARES, enclosing a copy of a document accrediting their identity (national identity document). You have the right to file a complaint with the Regulatory Authority: The Spanish Agency for Data Protection (www.agpd.es).

ORIGIN OF THE PERSONAL DATA WE PROCESS: the interested party, parents or guardians.

HEADING INFORMATION ON THE PROCESSING OF PERSONAL DATA BELONGING SATISFACTION SURVEYS

In accordance with Art. 13 and 14 of the GDPR, you are provided with the following information: **MANAGER:** MYA MALLORCA, S.L., CIF: b57894859 Address: C/ JOSEP MARIA CUADRADO Nº 9, 07100, SOLLER, BALEARES, Tel.: 609978005 E-mail: INFO@CANROSES.COM. **Data Protection Manager:** <http://www.protecmir.com> / Email: protecmirlegal@protecmir.com. **PURPOSE:** At MYA MALLORCA, S.L. we process the information you provide us in order to know your level of satisfaction for your stay at our establishment, in addition to managing the sending of information and commercial research and preparing the invoicing for your stay. In order to be able to offer you products and services according to your interests we will elaborate a commercial profile, based on the information provided. No automated decisions will be made based on this profile. The personal data provided will be retained for the duration of the commercial relationship and as long as no request has been received to delete the same by the interested party, for a duration of 5 years from the last time you contract and/or make any reservation. In any event, your personal data will be retained while they remain useful for the purpose indicated, and in any event for the legally established periods and for the time needed to address any possible liabilities resulting from said processing. **AUTHENTICATION:** The legal basis for the processing of your data is the consent of the interested party. Law on Information Society Services, 34/2002, Articles 20 and 21, for the sending of commercial offers electronically is applicable. While the prospective offer of services is based on the consent you are requested to provide, the withdrawal of this consent will not condition the contract for the purchase and/or provision of the service under any circumstances. Personal data must be provided or otherwise the satisfaction survey cannot be completed. The personal data must be provided, otherwise the requested offer cannot be provided. Consent must be provided in order to be able to make prospective offers and send you commercial information. **RECIPIENTS:** Data shall not be transferred to third parties, unless legally required. No data is expected to be transferred to third countries. No decisions will be made on the adequacy, guarantees, binding corporate standards or specific situations that apply. **YOUR RIGHTS:** Interested parties have the right to obtain access to their personal information, as well as to request that any inaccurate data be rectified or, where appropriate, to request the removal of said data when, among other reasons, the information is no longer needed for the purposes for which it was obtained. In certain circumstances, interested parties may request that the processing of their data be limited, in which case we will only retain it for the purpose of filing or defending complaints. Additionally, and for purposes related to their particular situation, interested parties may oppose the processing of their data, in which case their personal information will no longer be processed for those purposes to which they have stated their opposition. When technically possible, the interested party may request the portability of their data to another Data Controller. To exercise these rights, in accordance with current legislation, interested parties may write to the postal address of MYA MALLORCA, S.L., C/ JOSEP MARIA CUADRADO Nº 9, 007100, SOLLER, BALEARES, enclosing a copy of a document accrediting their identity (national identity document). You have the right to file a complaint with the Regulatory Authority: The Spanish Agency for Data Protection (www.agpd.es).

ORIGIN OF THE PERSONAL DATA WE PROCESS: the interested party, parents or guardians.

HEADING INFORMATION ON WEBSITE USER PROCESSING

In accordance with Art. 13 and 14 of the GDPR, you are provided with the following information: **MANAGER:** MYA MALLORCA, S.L., CIF: b57894859 Address: C/ JOSEP MARIA CUADRADO Nº 9, 07100, SOLLER, BALEARES, Tel.: 609978005 E-mail: INFO@CANROSES.COM. **Data Protection Manager:** <http://www.protecmir.com> / Email: protecmirlegal@protecmir.com. **PURPOSE:** We at MYA MALLORCA, S.L. process the information that you provide us with in order to provide the services and/or sell the products that you have contracted through our website and to manage the sending of information and commercial research. We will develop a commercial profile based on the information provided in order to be able to offer you our services in accordance with your interests. No automated decisions will be made based on this profile. The personal data provided will be retained for the duration of the commercial relationship and as long as no request has been received to delete the same by the interested party, for a duration of 5 years from the last time you contract and/or purchase anything. The data provided shall be retained unless you request the activity to be terminated. In any event, your personal data will be retained while they remain useful for the purpose indicated, and in any event for the legally established periods and for the time needed to address any possible liabilities resulting from said processing. **AUTHENTICATION:** The legal basis for the processing of your data is the execution of the contract through the purchase of any product and/or service pursuant to the Commercial Code and Civil code. Law on Information Society Services, 34/2002, Articles 20 and 21, for the sending of commercial offers electronically is applicable. While the prospective offer of products and services is based on the consent you are requested to provide, the withdrawal of this consent will not condition the contract for the purchase of any product and/or service under any circumstances. The personal data must be provided, otherwise the service requested cannot be provided and/or the product sold and/or the requested offer cannot be provided and the sending out of commercial information cannot be managed. **RECIPIENTS:** Data shall not be transferred to third parties, unless legally required. No data is expected to be transferred to third countries. No decisions will be made on the adequacy, guarantees, binding corporate standards or specific situations that apply. **RIGHTS:** Interested parties have the right to obtain access to their personal information, as well as to request that any inaccurate data be rectified or, where appropriate, to request the removal of said data when, among other reasons, the information is no longer needed for the purposes for which it was obtained. In certain circumstances, interested parties may request that the processing of their data be limited, in which case we will only retain it for the purpose of filing or defending complaints. Additionally, and for purposes related to their particular situation, interested parties may oppose the processing of their data, in which case their personal information will no longer be processed for those purposes to which they have stated their opposition. When technically possible, the interested party may request the portability of their data to another Data Controller. To exercise these rights, in accordance with current legislation, interested parties may write to the postal address of MYA MALLORCA, S.L., C/ JOSEP MARIA CUADRADO Nº 9, 007100, SOLLER, BALEARES, enclosing a copy of a document accrediting their identity (national identity document).

You have the right to file a complaint with the Regulatory Authority: The Spanish Agency for Data Protection (www.agpd.es). Origin: the interested party.

COOKIES POLICY

The company MYA MALLORCA, S.L., with NIF/CIF: b57894859, Address C/ JOSEP MARIA CUADRADO Nº 9 07100 SOLLER, BALEARES, E-mail: info@canroses.com and website www.canroses.com expressly informs the user that this website uses first-party and third-party cookies to enhance user's interaction experience and the way services are received on this site. When browsing or using our services the user expressly accepts our use of cookies. Notwithstanding that, the user has the possibility to block and eliminate the cookies by selecting the corresponding option on the browser that is being used. If the user blocks the use of cookies in his/her browser, this may have the consequence that some of the services and functionalities of the website will not be available.

A) First-party (own) cookies: These are cookies that are sent to the terminal equipment of the user from an equipment or domain managed by the administrator, i.e. from where the services requested by the user are provided.

What is a cookie?

A cookie is a file which is downloaded from a website and which certain webs send to the browser of the user. These files are then stored in the user's terminal equipment, which may be a personal computer, mobile phone, tablet, etc. These files allow the website to remember information about the user's visit, such as language and his/her preferred options. This enables the website to recover information about browsing from the user's equipment in order to ease subsequent visits and make the website more useful for the user by customizing its content.

How are cookies being used?

When browsing on this website users accept cookies to be installed in their terminal, which allows us to obtain the following information:

- Statistical information about the web use
- User's login in order to keep the web session active.
- Preferred web format when browsing from mobile devices.
- Last searches performed when using the services offered on the website, as well as data about the personalization of these services.
- Information about advertisements shown to the user.
- Information about surveys the user has completed.
- Data about the connection to social networks (for users who access using their Facebook or Twitter account).

Types of cookies used

This website uses both temporary session cookies and persistent cookies. Session cookies only store data while users access the website, whereas persistent cookies store data in the terminal equipment in order to be accessed and used in more than one session. They are used to store information that is useful for providing the service requested by the user at a single occasion.

Depending on the purpose of processing the data obtained through cookies, the website can use:

1-Technical cookies: These cookies enable the user to browse a website, platform or application and make use of the different options or services offered thereon; these types of cookies may be used for example to control traffic and data communication, identify the session, grant access to restricted areas, remember items in an order, make the purchase of an order, fill out a registration or request form to participate in an event, apply security features

while browsing, store content in order to disseminate video or sound files or share content through social network platforms.

2-Customization cookies: These cookies enable the user to access and receive the offered services based on some general predefined features which are configured on the user's device according to a set of specific criteria such as language, type of browser used to access the services, geographical location of the terminal and regional configuration from where the services are accessed, etc.

3-Advertising cookies: These cookies enable the management, as efficiently as possible, of advertising spaces (if these are offered) that were included by the administrator to the website, application or platform from where the user is receiving the services he/she requested; said management is being carried out based on different criteria such as edited content or frequency of the advertisements shown on the site.

4-Behavioral advertising cookies: These cookies enable the management, as efficiently as possible, of the advertising spaces (if these are offered) that were included by the administrator to the website, application or platform from where the user is receiving the services he/she requested. These cookies store information about the user's behavior obtained through on-going observation of his/her browsing habits, which enables the development of a specific profile and makes it possible to show targeted advertising.

5-Statistical analysis cookies: These cookies allow tracking and analysis of the behavior of users on the websites they browse. Information stored through these types of cookies is used to observe and measure the activity in websites, applications or platforms, as well as to produce browsing profiles of their users, all this being done in order to improve the services offered on basis of the data obtained from the user's activity.

B) Third-party cookies:

These are cookies that are sent to the terminal equipment of the user from an equipment or domain that is not managed by the administrator of the website, but by another entity who is processing the data obtained through the cookies. On some websites it is possible to install third-party cookies which make it possible to manage and improve the provided services, for example statistical services by Google Analytics or Comscore.

On this website the entity uses the following cookies which are described below:

THIRD-PARTY COOKIES

- 1P_JAR
- APISID
- CONSENT
- DSID
- HSID
- IDE
- NID
- PHPSESSID
- SID
- SIDCC
- _ga
- _gat

- _gid
- guest_id
- personalization_id
- datr
- sb
- wd

How to manage cookies in your browser?

Users have the possibility to allow, block or delete cookies installed in their equipment by means of configuring the settings of the browser installed in their terminal:

How to manage cookies on PCs

If you would like to allow the use of cookies on our website, please follow these instructions:

Google Chrome

1. When you open the browser, go to 'Tools' at the top of your browser window and select the 'Options' tab.
2. Within 'Options' click 'Privacy'.
3. Select 'Allow the use of cookies'.

Microsoft Internet Explorer 6.0, 7.0, 8.0, 9.0

1. When you open the browser, go to 'Tools' at the top of your browser window and select the 'Options' tab.
2. Ensure that your 'Privacy' security level is set to medium or below.
3. If the Internet settings are not set to medium level than the cookies will be blocked.

Mozilla Firefox

1. When you open the browser, go to 'Tools' at the top of your browser window and select the 'Options' tab.
2. Select the 'Privacy' icon.
3. Click 'Cookies' and select 'Allow sites to set cookies'.

Safari

1. When you open the browser, go to 'Tools' at the top of your browser window and select the 'Options' tab.
2. Click the 'Security' tab and revise if the option 'Block third-party and advertising cookies' is selected or not.
3. Click 'Save'.

Installation of cookies on Macs

If you are using a Mac and would like to allow the access of our cookies to your computer, please follow these instructions:

Microsoft Internet Explorer 5.0 for Mac OS X

1. Go to 'Explorer' and select 'Preferences' on the navigation bar.
2. Scroll down until you see 'Cookies' just below 'Receiving files'.
3. Select the 'Never ask' option.

Safari for Mac OS X

1. Go to 'Safari' and select 'Preferences' on the navigation bar.
2. Click the 'Security' tab and select the option 'Allow cookies'.
3. Select the option 'Only from site you navigate to'.

Mozilla and Netscape for Mac OS X

1. Click on 'Mozilla' or 'Netscape' at the top of your browser window and select the 'Preferences' option.
2. Scroll down until you see 'Cookies' just below 'Privacy and Security'.
3. Select 'Enable cookies for the originating web site only'.

Opera

1. Click on 'Menu' at the top of your 'Opera' browser window and select 'Settings' on the navigation bar.
2. Select 'Preferences' and click the 'Advanced' tab.
3. Select the 'Accept cookies' option. If you block the use of cookies in your browser, this may have the consequence that some of the services and functionalities of the website will not be available.

In order to get a more precise control on privacy, in some browsers specific rules can be set to manage cookies for determined websites. This means that cookies can be deactivated in all sites except for those that the user trusts.